



BUSINESS CASE

Smart Cities & Mobility



Integrated Monitoring, Coordination, and Centralized Management Solution for Public Safety.

Implemented in: Chile

Challenge:

Enable DIPRESEC to centrally and efficiently manage all events related to public safety.

Solution:

- SmartPlatform's Event Manager (CAD) for centralized management of all events.
- Integration of multiple systems into a unified, centralized platform.
- Centralized integration with telephony systems, cameras, mobile app, and patrol radio communications.

Benefits:



Centralized management from the monitoring center.



Complete incident traceability.



Coordination of mobile resources.



Integration with municipal technology systems.



Access to analysis and monitoring tools.

Tags: Event Manager by SmartPlatform