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BUSINESS CASE

Utilities



Integrated Monitoring and Centralized Management Solution for Critical Infrastructure

Implemented in: Uruguay

Challenge:

Centralize the monitoring of critical Data Center infrastructure and services on a single BMS platform, enabling real-time supervision, incident management, proactive alarm management, and greater operational continuity.

Solution:

- SmartPlatform's Insight Monitor integrated with Jira to automatically generate incidents and ensure traceability of detected events and alarms.
- Integration of standard communication protocols (SNMP, Modbus TCP, BACnet, and MQTT).
- Storage and analysis of historical data to support reporting, trend analysis, and maintenance management.

Benefits:



Monthly reporting on service availability.



24/7 alarm monitoring of critical equipment.



Specialized local support to ensure the solution's continuous improvement and operational continuity.

Tags: Insight Monitor by SmartPlatform