



BUSINESS CASE

Smart Cities & Mobility



Integrated Monitoring Solution for Onboard Technology Infrastructure in Public Transportation

Implemented in: Costa Rica

Challenges:

Implement a centralized platform to monitor the real-time status and availability of fare validators and onboard fleet equipment, ensuring operational continuity and enabling early detection of incidents.

Solution:

- SmartPlatform's Insight Monitor for secure integration with the onboard technology infrastructure, ensuring compliance with BCCR requirements.
- Banking-grade security standards.
- Scalable solution to support future fleet expansion.

Benefits:



Real-time visibility into the status and availability of onboard equipment.



Centralized fleet monitoring through unified operational dashboards.



Early detection of failures and incidents through automated alerts.

Tags: Insight Monitor by SmartPlatform