



BUSINESS CASE

**Multi-Industry**

## Enterprise Systems Modernization and Evolution Solution

**Implemented in:** Costa Rica

### **Challenge:**

Modernize the commercial system by replacing obsolete technologies and ensuring interoperability with satellite systems, through a seamless migration without impacting service continuity.

### **Solution:**

Comprehensive technological modernization of the Commercial System.  
Provision of Infrastructure as a Service (IaaS) for operation and hosting of the solution.  
Managed services including administration, monitoring, and evolutionary maintenance.



## Benefits:

Project delivered ahead of the **established schedule.**

Increased system **availability and performance.**

Optimization of processing times in **critical functions.**

Continuous evolution of the **platform based on business demands.**

**Tags:** System Modernization; IaaS; Managed Services; Migration; Interoperability; Operational Continuity; High Availability; Interpretation; Evolutionary Maintenance; Public Services.