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CASE STUDY

Retail & Commerce



Intelligent Product Recognition Solution by Image for Self-Service Scales

Implemented in Chile

Challenge:

Ensure accurate product recognition despite variations in lighting, positioning, and packaging, while maintaining model performance over time and ensuring compliance with legal and consumer privacy requirements.

Solution:

- Implemented artificial intelligence in self-service scales.
- Automatic image-based product recognition in the fruits, vegetables, and bakery sections.
- Item identification without the need for manual search by the customer.
- Greater agility in the purchasing process and reduced identification errors.

Benefits:



Fast and scalable deployment in operating stores, with **high adaptability to the environment.**



High recognition accuracy, **reducing identification and scanning errors.**



Continuous model learning as data volume **increases, improving performance over time.**



Improved operational efficiency and **customer experience, enabling new business models.**

Tags: IA / Computer Vision / Retail.

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