



## CASE STUDY

### Healthcare



## Artificial Intelligence Solution for the Automation of the Medical License Authorization Process

Implemented in: Chile

### Challenge:

Optimize and standardize the national medical license authorization process, ensuring scalability, reliability, transparency, and reduced response times in a high-volume daily request environment.

### Solution:

- Implementation of an Artificial Intelligence (AI) system for the automation of the medical license authorization process.
- Support for the analysis and decision-making of the national medical review commission through standardized criteria and automated recommendation generation.
- Process scalability and governance, enabling greater agility, traceability, and operational consistency.

## Benefits:

Significant reduction in the volume of cases requiring manual review by medical auditors.

Significant decrease in response time for medical leave payment authorization.

95% approval rate, with an average analysis volume of 14,000 licenses per day.

National standardization of the decision-making process, increasing transparency and institutional trust.

**Tags:** Artificial Intelligence; Process Automation; Medical Leave; Digital Health; Predictive Analytics; Governance Model; Scalability; Digital Transformation in Healthcare