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CASE STUDY

Smart Cities & Mobility



Integrated Platform Solution for Border Modernization and Intelligent Control

Implemented in: Panama

Challenge:

Modernize customs management in critical border environments through the integration of multiple public institutions, digitizing procedures and ensuring greater efficiency, control, and security in the processes of entry and exit of people and goods.

Solution:

- Design, development, and implementation of a comprehensive technological platform for border management and intelligent control.
- Integration and coordination among the key entities involved in the entry and exit processes of people and goods.
- Critical modules for border operations and logistics (VUCE, OAS, SIGER, and SISCOG).
- Tier III digital architecture designed for scalability, later transferred to the public authority for direct operation.

Benefits:

Complete modernization of customs management through integrated digital processes.

Significant reduction in operational times at border crossings.

Real-time integration of multiple public institutions within a single platform.

Adoption of international standards for trade and customs control.

Scalable technological foundation for future regional integration initiatives.

Tags: Digital Platform; Systems Integration; Digital Government; Smart Borders; RIC; OAS; 24/7 Operations; Critical Mission