



USE CASE

Retail & Commerce



Intelligent Product Recognition Solution by Image for Self-Service Scales

Implemented in Chile

Challenge:

Ensure accurate product recognition despite variations in lighting, positioning, and packaging, while maintaining model performance over time and ensuring compliance with legal and consumer privacy requirements.

Solution:

- Implemented artificial intelligence in self-service scales.
- Automatic image-based product recognition in the fruits, vegetables, and bakery sections.
- Item identification without the need for manual search by the customer.
- Greater agility in the purchasing process and reduced identification errors.

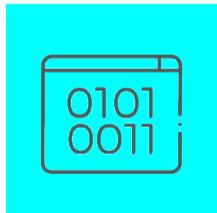
Benefits:



Fast and scalable deployment in operating stores, with high adaptability to the environment.



High recognition accuracy, reducing identification and scanning errors.



Continuous model learning as data volume increases, improving performance over time.



Improved operational efficiency and customer experience, enabling new business models.

Tags: IA / Computer Vision / Retail.