

<b>SONDA</b>	<b>INTEGRATED MANAGEMENT SYSTEM POLICY</b>	Ref: PL-SIG-01-EN
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## **INTEGRATED MANAGEMENT SYSTEM POLICY**

**SONDA**, a company dedicated to the provision of Services in the field of Information Technologies Information, through its Integrated Management System (*Quality, Safety – Health Occupational and Environment*), based on the regulatory requirements of ISO 9001:2015; ISO 45001:2018, and ISO 14001:2015, commits to:

1. Achieve Customer Satisfaction, through compliance with commitments, maintaining good communication and a relationship of trust, delivering solutions, products, and services innovative, complementary, and quality.
2. Consolidate regional growth aimed at large markets and companies.
3. Apply a process-based approach to improve efficiently; a risk-based thinking, to increase its effectiveness and thus maintain the competitiveness, timeliness and reliability of the services provided.
4. Comply with current legislation and other regulatory requirements agreed in the contracts applicable to its industrial activity and in the established organizational context.
5. Provide safe and healthy working conditions to its employees for the prevention of injuries and deterioration of health related to work, through physical spaces, and technology appropriate. Protecting health and integrity in its activities, by eliminating hazards and reducing the risks associated with each process, maintaining a health and safety protection program that allows better comprehensive development and communicating relevant information in a timely to the staff.
6. Maintain a responsible relationship with the protection of the environment, through a program of prevention, control, and minimization of environmental impacts and pollution caused by the nature of its products and operations, as well as, carrying out waste control management from its separation and recycling to its final disposal.
7. Promote the professional development of its staff in matters of quality, environment, safety, and occupational health, with leaders, committed people, and protagonists of continuous improvement, with the appropriate means for consultation and participation. Working based on annual objectives and goals, continuously adopting the best industry practices in their work.
8. Disseminate the Integrated Management System at all levels and ensure compliance with the applicable requirements of the certified standards.

In summary, **SONDA** is committed to the satisfaction of its customers, the job security of its employees, the harmonious and sustainable development of society, the active care of the environment, and the continuous improvement of the Integrated Management System, through open communication, and constructive.